



ICT Business Analyst, Senior level with more than 5 years of experience (including agile methodologies)

Berne

Reference Number:

Over the past 30 years, ALTEN has grown to become the market leader in outsourced engineering and IT business services. ALTEN employs 54,000 people (88% engineers) and carries out complex and highly technical projects along the value chain for 6,500 clients, including some of the most renowned companies in all industrial, service, and telecommunications sectors.

Since 2005, ALTEN has been active in Switzerland and is now a key partner for providing services to 100 global market-leading companies, with currently 450 employees.

We are currently looking for a qualified ICT Business Analyst (m/f/d) who is a natural problem-solver with strong interpersonal skills and an interest in further professional development.

Short Description

Gathering, analyzing, identifying, and communicating weaknesses in business processes, organizational structures, and systems; identifying gaps and developing requirements for implementing operational solutions.

Technical Responsibilities

- Develop the subject-specific foundations for creating project mandates
- Analyze the overall interactions of business processes, organizational structures, IT systems, and resource usage, and identify weaknesses
- Develop proposals for optimization opportunities regarding organizational structure and workflow
- Translate business requirements into ICT requirements
- Prepare quality assurance measures according to defined requirements
- Evaluate and validate operational solutions with regard to project specifications

Responsibilities with Social Interaction

- Gather, review, and document the business needs and expectations of organizational units for their project initiatives; develop solution proposals and decision-making bases based on collected requirements
- Communicate with internal and external stakeholders and present results
- Support departments in creating requirement specifications for solution approaches that consider ergonomic system requirements
- Process change requests from clients and project committees and prepare the corresponding decision-making documentation
- Create test cases; assess and support user testing

Requirements

- Certified in Business Analysis
- At least three years of professional experience in this role
- At least two verified assignments in the role within classic, Scrum, Kanban, or SAFe projects lasting at least 3 months
- HERMES knowledge is mandatory
- Very good understanding of business processes and the impact of ICT on business transformation
- In-depth experience in business and requirements engineering

Education

Higher professional education

Work Location

Locations within the administration of the Canton of Bern, municipalities, and other public service entities in the Canton of Bern

Language Skills

- German / C1
- French / B2 desirable

What Awaits You

At ALTEN, we offer not only the security of a permanent contract but also the opportunity to work with several highly renowned clients. Thanks to our large number of locations worldwide, we can

provide you with flexibility and allow you to pursue both national and international career opportunities. We operate in an innovative market with cutting-edge technology, making you a pioneer in your field.

We offer our employees practical training and workshops covering both hard and soft skills, along with certifications that help you further develop your qualifications and participate in future-oriented projects.

Apply now and become part of our success story!

Your contact person

ALTEN Switzerland

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